

SOOMIN KIM

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EDUCATION

Seoul National University <i>Ph.D. in Communication (Specialization: Human-Computer Interaction)</i>	Sept. 2016 - Feb. 2022
Seoul National University <i>M.A. in Communication (Specialization: Computational Social Science)</i>	Sept. 2014 - Aug. 2016
Yonsei University <i>B.A. in Psychology, B.B.A. in Business Administration</i>	Mar. 2007 - Feb. 2012

WORK EXPERIENCE

Samsung Electronics, Seoul, Korea <i>Senior UX Researcher at MX(Mobile Experience), Samsung Health</i>	July. 2022 - Current
Naver Clova, Seongnam, Korea <i>Senior UX Researcher, Clova Conversation Planning</i>	May. 2022 - June. 2022
Seoul National University, Seoul, Korea <i>UX Researcher, Data Analyst</i>	March. 2015 - Feb. 2022
CJ E&M, Seoul, Korea <i>Marketing Analyst at Music Channel Mnet</i>	Jan. 2012 - April. 2014
HP Korea, Seoul, Korea <i>Digital Research Intern</i>	Feb. 2010 - Jul. 2010
Daum Soft, Seoul, Korea <i>Online Business Intern</i>	Jan. 2010 - Feb. 2010

PUBLICATIONS

Patent

- [P2] 사용자 상태에 기반한 응답 음성을 생성하는 음성 에이전트 시스템 및 방법
— Joonhwan Lee, Bongwon Suh, [Soomin Kim](#).
— 등록번호: 10-2413860, 등록일자: 2022.06.23
- [P1] 사용자 감정 파악에 따른 응답을 생성하는 시스템 및 방법
— Joonhwan Lee, Gahgene Gwon [Soomin Kim](#).
— 등록번호: 10-2385899, 등록일자: 2022.04.07

Conference Proceedings

- [C7] Assessing How Users Display Self-Disclosure and Authenticity in Conversation with Human-Like Agents: A Case Study of Luda Lee.
— Won Ik Cho, [Soomin Kim](#), Eujeong Choi, Younghoon Jeong.
— *Findings of AACL-IJCNLP 2022: Findings of the Association for Computational Linguistics*.
- [C6] Trkic G00gle: Why and How Users Game Translation Algorithms.
— [Soomin Kim](#), Changhoon Oh, Won Ik Cho, Donghoon Shin, Bongwon Suh, Joonhwan Lee.
— *CSCW 2021: Proceedings of the ACM on Human Computer Interaction-CSCW*.

- [C5] Moderator Chatbot for Deliberative Discussion: Effects of Discussion Structure and Discussant Facilitation.
 — Soomin Kim, Jinsu Eun, Joseph Seering, Joonhwan Lee.
 — *CSCW 2021: Proceedings of the ACM on Human Computer Interaction-CSCW*.
- [C4] Bot in the Bunch: Facilitating Group Chat Discussion by Improving Efficiency and Participation with a Chatbot.
 — Soomin Kim, Jinsu Eun, Changhoon Oh, Bongwon Suh, Joonhwan Lee.
 — *CHI 2020: ACM Conference on Human Factors in Computing Systems*.
- [C3] Understanding How People Reason about Aesthetic Evaluations of Artificial Intelligence.
 — Changhoon Oh, Seonghyeon Kim, Jinhan Choi, Jinsu Eun, Soomin Kim, Juho Kim, Joonhwan Lee, Bongwon Suh.
 — *DIS 2020: ACM Conference on Designing Interactive Systems*. Best Paper Honorable Mention Award.
- [C2] Players of a Quiz Flock Together: Motivation and Social Experience in Live Mobile Quiz Shows.
 — Soomin Kim, Gyuho Lee, Seo young Lee, Sanghuk Lee, Joonhwan Lee.
 — *CHIPLAY 2019: ACM SIGCHI Annual Symposium on Computer Human Interaction in Play*.
- [C1] Comparing Data from Chatbot and Web Surveys: Effects of Platform and Conversational Style on Survey Response Quality.
 — Soomin Kim, Joonhwan Lee, GahgeneGwon.
 — *CHI 2019: ACM Conference on Human Factors in Computing Systems*.

Workshops & Symposia

- [W3] Evaluating How Users Game and Display Conversation with Human-Like Agents
 — Won Ik Cho, Soomin Kim, Eujeong Choi, Younghoon Jeong.
 — *COLING 2022, CODI: Proceedings of the Workshop on Computational Approaches to Discourse*.
- [W2] Google-trickers, Yaminjeongeum, and Leetspeak: An Empirical Taxonomy for Intentionally Noisy User-Generated Text
 — Won Ik Cho, Soomin Kim.
 — *EMNLP 2021, W-NUT: Conference on Empirical Methods in Natural Language Processing*.
- [W1] Social Media as a Design and Research Site in HCI
 — Ferran Altarriba Bertran, Soomin Kim, Minsuk Chang, Ella Dagan, Jared Duval, Katherine Isbister.
 — *CHI 2021: ACM Conference on Human Factors in Computing Systems*.

Extended Abstracts

- [E7] Exploring the Effects of AI-assisted Emotional Support Processes in Online Mental Health Community.
 — Donghoon Shin, Subeen Park, Hehsun Kim, Soomin Kim, Jinwook Seo, Hwajung Hong.
 — *CHI 2022: ACM Conference on Human Factors in Computing Systems*.
- [E6] BlahBlahBot: Facilitating Conversation between Strangers using a Chatbot with ML infused Personalized Topic Suggestion.
 — Donghoon Shin, Sangwon Yoon, Soomin Kim, Joonhwan Lee.
 — *CHI 2021: ACM Conference on Human Factors in Computing Systems*.
- [E5] Robots in Diverse Contexts: Effects of Robot Tasks on Expected Personality.
 — Seo young Lee, Soomin Kim, Gyuho Lee, Joonhwan Lee.
 — *HRI 2018: ACM/IEEE International Conference on Human Robot Interaction*.
- [E4] Immersive VR for Numerical Engagement.
 — Soomin Kim, Wookjae Maeng, Cindy Oh, Joonmin Lee, Seo-young Lee, Jeewon Choi, GilWhan Hwang, Guhyun Hwang, Hyunsung Kim, Joonseok Kim, Joonhwan Lee.
 — *VRST 2017: ACM Conference on Virtual Reality Software and Technology*.

- [E3] Histogram: Spatiotemporal Photo Displaying Interface.
— Soomin Kim, Jonghwan Oh, Joonhwan Lee.
— *UIST 2016: ACM Symposium on User Interface Software and Technology*.
- [E2] Automated News Generation for TV Program Ratings.
— Soomin Kim, Jonghwan Oh, Joonhwan Lee.
— *TVX 2016: ACM International Conference on Interactive Experiences for TV and Online Video*.
- [E1] Smiley face: why we use emoticon stickers in mobile messaging.
— Joonyoung Lee, Nahi Hong, Soomin Kim, Jonghwan Oh, Joonhwan Lee.
— *Mobile HCI 2016: ACM Conference on HCI with Mobile Devices and Services*.

Journal and Conference Papers (Domestic)

- [D6] 태스크 특성 및 사용자 성별이 챗봇의 기대 성별에 미치는 효과에 관한 연구.
— 김수민, 이서영, 이준환.
— *멀티미디어학회논문지*, 2021.
- [D5] 데이터 저널리즘을 설계하는 편집자와 개발자의 협업에서 발생하는 어려움 및 시스템 제안.
— 은진수, 김수민, 오종환, 김동환, 이준환.
— *한국 HCI 학회 학술대회*, 2021.
- [D4] 청소년의 문제적 인터넷 사용에 영향을 미치는 개인, 가족, 사회 환경 요인에 관한 연구.
— 김수민, 이준환, 권가진
— *한국정보과학회 2019 한국컴퓨터종합학술대회 논문집. 우수논문상*.
- [D3] 청소년의 스마트 미디어 과의존과 인터넷 콘텐츠 유형의 연관 관계에 대한 연구.
— 김민지, 김수민, 권가진
— *한국정보과학회 2019 한국컴퓨터종합학술대회 논문집*
- [D2] Game or Live Streaming?: 모바일 라이브 퀴즈쇼의 사용 동기 및 사용자 경험에 관한 연구.
— 김수민, 이규호, 이서영, 이상혁, 이준환.
— *한국 HCI 학회 학술대회*, 2019.
- [D1] 멀티 대화형 에이전트 상호작용에서 에이전트의 역할과 태스크 종류에 따른 효과성 차이 연구
— 박현아, 김수민, 이준환.
— *한국 HCI 학회 학술대회*, 2019.

In Progress

- [P2] ‘Journey of Finding the Best Query’: Understanding the User Experience of AI Image Generation System
— Soomin Kim, Jinsu Eun, Changhoon Oh, Joonhwan Lee.
- [P2] IntroBot: Exploring the Use of Chatbot-assisted Familiarization in Online Collaborative Groups
— Donghoon Shin, Soomin Kim, Ruoxi Shang, Joonhwan Lee, Gary Hsieh.
- [P1] Laugh and Grow “Likes”: How Facial Emotions in Portraits Affect Social Engagement on Instagram
— Soomin Kim, Jonghwan Oh, Wonryong Ryu, Joonhwan Lee.

OTHER EXPERIENCE

Gerson Lehrman Group, Seoul, Korea
Advisory Committee

April. 2021 - Current

- Advise on AI service strategy including Spotify and LG Electronics

Seoul National University, Seoul, Korea
Teaching

2016 Spring, 2019 Spring, 2020 Spring

- Teaching assistant of ‘HCI Theory and Practice’
- Teaching practice seminar for ‘Building Chatbots with Python’

Multicampus, Seoul, Korea

March. 2021

Lecturing

- Invited seminar for ‘Curation UX/UI Strategy of Spotify’

GRANTS, AWARDS, AND RECOGNITIONS

AI for ALL Fellowship

2020 - 2021

- Nongshim Youlchon Foundation and Artificial Intelligence Institute of SNU

DIS Best Paper Honorable Mention Award

2020

- ACM Designing Interactive Systems Conference (DIS 2020)

Global PhD Fellowship, GPF

2017 - 2019

- National Research Foundation of Korea, NRF

Content Startup League

2019

- Korea Creative Content Agency (KOCCA)

Google Travel and Conference Grants

2019

- Google Student Travel Grants Program

SIGCHI Outstanding Presentation Award

2019

- ACM SIGCHI Korean Local Chapter

KCC Best Paper Award

2019

- Korea Computer Congress 2019 (KCC 2019)

SIGGRAPH Student Travel Grant

2017

- SIGGRAPH Student Travel Grants Program